



---

**UNITED STATES PATENT AND TRADEMARK OFFICE**

---

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

May 11, 2005

NCR CORPORATION  
1700 SOUTH PATTERSON BLVD  
DAYTON; OH 45479-0001  
US

Dear Sir/Madam,

Your refund request for 09481766 in the amount of \$86.00 has been denied .

Your account was only chargee for \$86.00 on 10/30/04. On 01/07/05 the other \$86.00 was charged to make it \$172.00 altogether.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-9010 ext 177